



Hon Jill Hennessy MP

Minister for Health
Minister for Ambulance Services

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Toni Riley
Chair
Victorian Pharmacy Authority
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Dear Ms Riley

MINISTERIAL STATEMENT OF EXPECTATIONS - VICTORIAN PHARMACY AUTHORITY

I am pleased to provide you with this Statement of Expectations for the Victorian Pharmacy Authority (the Authority). This Statement of Expectations applies for the period 1 July 2016 to 30 June 2017, or until otherwise amended.

In my portfolio as Minister for Health, I administer a range of Acts and regulations designed to promote wellbeing and protect the health of the Victorian community. Developing effective, efficient and proportionate regulation must be informed by these imperatives.

Improving the administration and enforcement of regulation

As Minister for Health, I am responsible for the *Pharmacy Regulation Act 2010*. The Authority is responsible for administering the Act, which provides for the regulation of pharmacy businesses, pharmacy departments in hospitals and health services, and pharmacy depots. The Authority plays an important role in protecting the Victorian community by ensuring that registered pharmacies are suitable for the provision of pharmacy services and that the owners of pharmacy businesses are suitable persons.

This Statement of Expectations sets out my expectations of the Authority's contribution to the Government's Regulation Reform Program to reduce red tape and improve regulatory practices. It also outlines key governance and performance objectives aimed at promoting greater efficiency and effectiveness in the administration and enforcement of regulation.

This Statement of Expectations is an extension of the previous Statement of Expectations that was in place for the period 2014-15 and 2015-16.

Improvements

Based on consultation between the Department of Health and Human Services and the Authority, I have identified some key areas where there are opportunities for the Authority to make improvements that would reduce cost impacts on business and improve the level of engagement and consultation with stakeholders. These improvements are enclosed and the Authority is expected to identify activities it will undertake to achieve the performance improvements.

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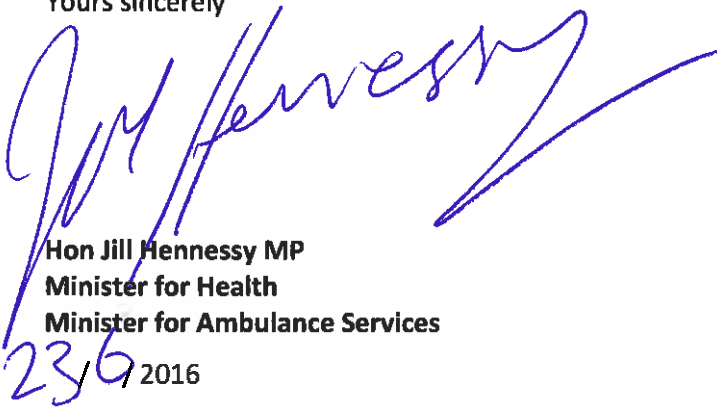
Reporting

Reporting on your progress to achieve these Statement of Expectations performance improvements should be undertaken in the context of the Authority's annual financial reporting.

I also expect that these Statement of Expectations performance targets will be incorporated into the Authority's Corporate Plan, and this Statement of Expectations should be published on the Authority's website.

I look forward to seeing the Authority continuously working towards achieving best practice in the administration and enforcement of regulation.

Yours sincerely



Hon Jill Hennessy MP
Minister for Health
Minister for Ambulance Services
23/9 2016

Encl. Ministerial Statement of Expectations: Improvements for the Victorian Pharmacy Authority

Ministerial Statement of Expectations – Improvements for the Victorian Pharmacy Authority

Based on consultation between the Department of Health and Human Services and the Authority, I have identified some key areas where there are opportunities for the Authority to make improvements that would reduce cost impacts on business and improve the level of engagement and consultation with stakeholders. These improvements include:

- Consulting stakeholders – principally pharmacists – during 2016-17 to identify further opportunities to reduce the regulatory burden on small business and improve the performance of the Authority.
- Prioritising regulatory activities based on an established risk framework. This will include for example prioritising inspections of pharmacy premises on the basis of a risk assessment.
- Designing and implementing a publicly available performance measurement framework that provides information on the Authority's activities and intended outcomes.
- Developing a systematic approach to collaborating and sharing information with other regulators, including with the Department's Drugs and Poisons Regulation business unit and the Australian Health Practitioner Regulation Agency.