

Strategic Plan 2018 - 2021

OUR VISION *- what we aspire to*

A safe pharmacy system that is responsive to community needs and interests.

OUR MISSION *- what we do*

The Victorian Pharmacy Authority (VPA) is responsible for administration of the *Pharmacy Regulation Act 2010* which provides for the regulation of pharmacy businesses, pharmacy departments and pharmacy depots. Specific activities we are responsible for include:

- to license a person to carry on a pharmacy business or a pharmacy department;
- to register the premises of a pharmacy business, pharmacy department or pharmacy depot;
- to issue standards in relation to the operation of pharmacies, pharmacy businesses, pharmacy departments and pharmacy depots;
- to advise the Minister on any matters relating to its functions and when so requested by the Minister, to give to the Minister any information reasonably required;
- to keep a public register; and
- any other activities conferred on the Authority by legislation.

GUIDING PRINCIPLE *- underpinning all we do*

To act in the public interest to make the pharmacy system safe.

OUR GOALS *- we aim to achieve*

1. A safe pharmacy system that responds to community needs
2. Informed stakeholders who engage with good regulatory practice
3. A sustainable, responsive and performance-focused Authority
4. National consistency of pharmacy regulation

Goals & Strategic Priorities 2020

GOAL 1: A safe pharmacy system that responds to community needs

- i. Issue and regularly review guidelines that reflect contemporary pharmacy practice and community needs.
- ii. Conduct a Site Visit Program to ensure that pharmacies meet legislative requirements.
- iii. Conduct a program to ensure that pharmacies are owned and controlled by registered pharmacists.

GOAL 2: Informed stakeholders

- i. Maintain an informative stakeholder engagement plan to:
 - a. promote good regulatory practice and educate pharmacists about compliance and risks; and
 - b. inform stakeholders about the Authority's role and regulatory activities.
- ii. Provide timely, robust information to the Minister, Department of Health and Human Services and other key agencies as required by law.
- iii. Maintain and foster effective relationships with complimentary regulators and agencies.

GOAL 3: A sustainable, responsive and performance-focused authority

- i. Ensure the Authority's strategic and operational performance.
- ii. Maintain the Authority's financial and information management capabilities.
- iii. Plan for succession of Authority members and staff.
- iv. Benchmark VPA processes and identify opportunities to continually improve regulatory performance.

GOAL 4: National consistency of pharmacy regulation

- i. Provide leadership in the national consistency of pharmacy regulation and standards for pharmacy premises.
- ii. Foster the recognition and influence of the VPA in key governmental, professional, educational and community forums.